

Baxi's Oxford United Season Ticket Holder Exclusive Cashback Promotion

Terms and Conditions

1. By participating in Baxi's Oxford United Season Ticket Holder Exclusive Cashback Promotion, you fully agree and accept these Terms and Conditions.
2. The promoter is: Baxi Heating UK Limited, Brooks House, Coventry Road, CV34 4LL, ("Baxi").
3. **Eligibility**
 - 3.1. This promotion is open exclusively to Oxford United Football Club Season Ticket holders. The season ticket must be valid for the 2025/26 football season.
 - 3.2. To participate, individuals must:
 - a. be the legal owner of a residential property where the product is installed;
 - b. be aged 18 years or over;
 - c. be an Oxford United 2025/26 Season Ticket holder; and
 - d. be a permanent resident of the United Kingdom.
 - 3.3. By submitting a claim under this promotion, participants are deemed to have accepted these Terms and Conditions in full.
 - 3.4. Employees of Baxi Heating UK Limited ("Baxi"), its parent company, subsidiaries, affiliates, agents, or any third party directly connected with the administration of the promotion, as well as members of their immediate families, are not eligible to participate.
4. **Promotional Period**
 - 4.1. The promotion is exclusively available for 'Qualifying Products' that are both installed and registered for warranty - either on warranty.baxi.co.uk, or by the installer on Baxi Works – within the defined Promotional Period, which commences on 22 September 2025 and concludes on 2 May 2026, inclusive (the "Promotional Period").
5. **Qualifying Products**
 - 5.1. The promotion applies only to the following Baxi products (the "Qualifying Products"): The alpha code is the first three characters of the product serial number;

Baxi 600 range with alpha codes; SJT, SJW, SJX, SJY, STA, STB, STC, STD, SWS, SXL, SYN, SYP, SYS, SYW, SYY, TNB, TNC, TND, TNR, TNS, TNT

Baxi 800 range with alpha codes; TAH, TAL, TAM, TAN, TAW, THM, THR, THS, TNF, TNG, TNH, TNW, TNX, TNY, WET
 - 5.2. Qualifying Products must be installed in a residential property, within the territory of the United Kingdom.
6. **Cashback Values**
 - 6.1. Eligible participants will receive a cashback amount of £100.00 on the Qualifying Product, installed and registered for warranty:
7. **Coupon Code and Claims Process**
 - 7.1. Each eligible participant will be invited via the Oxford United email campaign. Each participant will be directed to a landing page hosted on Baxi.co.uk.
Upon filling in the form, Baxi will issue a unique coupon code via the registered email.
 - 7.2. This unique coupon code is valid for a single use only. It is strictly non-transferable and must not be shared, sold, or assigned to any other individual.
 - 7.3. To claim the cashback, participants must:
 - a. Register the Qualifying Product for warranty on warranty.baxi.co.uk or have the installer register the product on Baxi Works within the Promotional Period;
 - b. Submit their claim on warranty.baxi.co.uk (visit the "My Offers" section);
 - c. Enter the unique coupon code received from Baxi, the Qualifying Product's serial number and the postcode where the Qualifying Product was installed;
 - d. Upload a photo of the participant's Oxford United Football Club season ticket.
 - e. Provide valid UK bank account details, including account holder name, account number, and sort code.

- 7.4. A Qualifying Product serial number can only be used in one claim. Each participant may only submit one claim in total under this promotion, regardless of how many Qualifying Products they have purchased.
- 7.5. If valid bank account details are not provided by 2 May 2026 23:59, the claim will be deemed invalid. It is the sole responsibility of the participant to provide accurate information. Baxi accepts no responsibility for contacting participants to obtain or correct missing or incorrect bank details, and no cashback will be paid in such cases.

8. Cashback Payment

- 8.1. Baxi will endeavour to process valid cashback claims within 28 days of receipt. However, participants should allow up to 45 days for payment.
- 8.2. Cashback payments will be made by BACS transfer to the UK bank account provided by the participant.
- 8.3. Cashback payments are non-transferable and will only be paid to the individual named on the claim form completed on [My Offers](#).
- 8.4. Baxi accepts no responsibility for any bank charges or other transaction fees incurred by the participant in connection with the receipt of cashback.

9. Installation

- 9.1. Installation of Qualifying Products is not included as part of this promotion.
- 9.2. Participants are responsible for arranging installation with a qualified Gas Safe registered installer.
- 9.3. Baxi accepts no liability for faults arising from installation or for any supplementary installation or remedial work.

10. Additional Terms

- 10.1. The final date for claim submission is 2 May 2026 23:59. Claims received after this date will not be processed.
- 10.2. The promotional process and claim submission method are subject to potential further updates on warranty.baxi.co.uk.

11. Amendments and Termination

- 11.1. If there is any reason to believe that there has been a breach of these terms and conditions, Baxi may, at its sole discretion, reserve the right to exclude the participant from the promotion.
- 11.2. Baxi reserves the right to amend, suspend, or withdraw this promotion or these terms and conditions at any time, without prior notice and for any reason.
- 11.3. Baxi accepts no liability for any loss or disappointment incurred as a result of any modification or cancellation of the promotion.

12. Limitation Of Liability

- 12.1. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the participant or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the payment except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

13. Data Protection

- 13.1. All personal data collected in connection with this promotion will be processed in accordance with:
- Baxi's Terms and Conditions as available on <http://www.baxi.co.uk/important-information/terms-and-conditions>;
 - Baxi's [Privacy Notice](#); and
 - current data protection legislation in force in the United Kingdom.
 - Where necessary, personal data may be shared with Oxford United to validate the season ticket membership.
 - Any unqualifying claims and those who have not opted in to any marketing, their data will be deleted and removed from the system within 6-12 months.

14. Governing Law

- 14.1. These terms and conditions are governed by the laws of England and Wales.
- 14.2. Any disputes arising out of or in connection with this promotion shall be subject to the exclusive jurisdiction of the English courts.
- 14.3. Baxi's decision on all matters relating to the promotion shall be final and binding, and no correspondence will be entered into.