

## **Win a Baxi Boiler & Installation Competition Terms & Conditions**

By participating in the “Win a Baxi Boiler & Installation courtesy of Baxi” competition (the “Competition”), you fully agree and accept these Competition Terms and Conditions (“Competition T&Cs”) together with any specific instructions and terms for such Competition which may be mentioned on the relevant section of the website (the “Competition information”).

The promoter is: Oxford United Football Club, Grenoble Road, Oxford, OX4 4XP.

### **1. Eligibility**

- a.** The person entering the competition (the “Nominator”) must be a 2025/26 Oxford United Season Ticket Holder, the person they are nominating (the “Nominee”) does not need to be a 2025/26 Oxford United Season Ticket Holder. The Nominator shall obtain the Nominee’s explicit consent to share their personal data prior to submitting the nomination.
- b.** To be eligible to receive the Prize, the Nominee must be the legal owner of a residential property with an Oxfordshire postcode where the product is installed; be aged 18 years or over; and be a permanent resident of the United Kingdom. Proof of identity and age may be required and must be provided upon request.
- c.** Employees of Oxford United (“the Club”), Baxi or their family members or anyone else connected in any way with the Competition or helping to set up the Competition shall not be permitted to enter the Competition.
- d.** To enter the Competition, the Nominator must have access to the internet, be a 2025/26 Oxford United Season Ticket holder and be registered with a Yellows Account. All entries must be made directly by the person entering the Competition.
- e.** By entering the Competition you confirm that all information submitted by you is true, current, and complete.
- f.** If entry to the Competition requires the submission of a creative material (such as a photograph) (“Entry Material”), entrants confirm that they have the right to submit that Entry Material in the Competition.

### **2. How To Enter & Selection Process**

- a.** Entry is free but entrants should be aware that they may be subject to data charges depending on their own individual arrangements for internet access.
- b.** To enter the Competition, participants must complete the Competition Entry Form on the Oxford United website and provide their full name, email address, telephone number, fan number and up to 200 words explaining why the person they are nominating deserves to win the Competition before the Closing Date, in order to be eligible to be entered into the draw.
- c.** The entrant warrants that any entry submitted to the Competition shall be free from any violent, offensive, disparaging or pornographic material or activity that is illegal; material which is invasive of a third party’s privacy or includes advertising or marketing material; or material that is harmful, threatening, harassing, offensive or discriminatory.

**d.** The Competition will be open from 11:00am on 29 September 2025. Closing date for entry will be at 23:59PM BST on 24 October 2025. After this date no further entries to the Competition will be permitted.

**e.** No responsibility is accepted for entries not received for whatever reason, including for entries lost, delayed or corrupted, or due to computer error in transit.

**f.** The winner(s) of the Competition shall be selected by a judging panel made up of Club and Baxi staff. The judging panel will determine the competition winner/s based on a collective vote. The panel will agree, based on their own subjective view as to whom is the most deserving and in need of the Prize. The decision of the panel of judges (acting reasonably) will be final.

**g.** The Club will send the full names of the judges to anyone who writes within one month after the Closing Date of the Competition requesting details of the judges and who encloses a self-addressed envelope to Oxford United Football Club, Grenoble Road, Oxford, OX4 4XP.

**h.** The winner(s) will be notified by email and/or telephone within 7 days of the closing date. Reasonable efforts will be made to contact the winner(s). If the winner cannot be contacted within three days of the closing date or if the winner fails to communicate their acceptance of the Prize to the Club within 7 days of being contacted by the Club or is unable to comply with these Competition T&Cs, the Club reserves the right to offer the Prize to the next eligible entrant drawn at random.

### **3. Prize**

**a.** The Prize, the delivery of the Prize and all associated warranties are provided by Baxi Heating UK Limited, Brooks House, Coventry Road, Warwick, United Kingdom, CV34 4LL.

**b.** The Prize is as follows: Baxi 800-2 Combi boiler and filter; and the installation thereof in accordance with Baxi's General Terms and Conditions of supply ([available here](#)).

**c.** There will be two (2) Prizes in total that will be awarded to two (2) individual Nominees.

**d.** The installation (including removal of the existing boiler) will be carried out by Baxi following a survey completed by Baxi, provided that the installation does not include a high degree of complexity and does not exceed the maximum amount of £1,500. If the cost of the removal and installation exceeds the maximum amount as stated above, the winner agrees to pay the difference between the actual price of the removal and installation and the maximum amount specified above directly to Baxi.

**e.** Baxi will, based on a survey conducted as per clause 3d, decide whether the Prize is suitable for the property. Baxi may, at its sole discretion, substitute the Baxi Combi boiler for an alternative boiler if the survey results show that the Combi boiler is not suitable for the property.

**f.** The Prize must be used in accordance with the instructions provided by Baxi. The Prize or any promotional item(s) must not be leased, auctioned or resold.

**g.** Risk and title to the Prize shall pass to the winning Nominee(s) upon installation.

**h.** The Prize is supplied with the benefit of and subject to the terms and conditions of the manufacturer's warranty as set out in the product literature.

**i.** The Prize is subject to these Competition T&Cs, the following Baxi Terms & Conditions ([available here](#)) and any further regulations relating to the use of the Prize. By accepting the

Prize, the winner agrees to comply with any and all applicable terms and conditions and regulations.

**j.** No cash alternative to the Prize will be offered. The Prize is non-refundable and non-transferable. Prizes are subject to availability, and we reserve the right to substitute any Prize with another of equivalent value without giving notice.

**k.** In the event of a Prize being unavailable, the Club reserves the right to offer an alternative Prize of equal or greater value.

**l.** The Club reserves the right in its sole discretion to withhold delivery of the Prize until proof of eligibility and/or identity requested by the Club has been confirmed. If such proof is not produced on request, the Club may disqualify the entrant from the Competition.

**m.** The winner is responsible for ensuring they are able to accept the Prize as set out and in accordance with these Competition T&Cs, in the event they are unable to do so then the Club reserves the right to re-draw the Prize.

#### **4. Publicity and use of entry materials**

**a.** The winner(s) (both the Nominator and the Nominee) agrees to participate in reasonable publicity relating to this Competition, including but not limited to having their name, photograph and disclosure of county of residence published with their entry and used for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid and will co-operate with any other reasonable requests by the Club relating to any post-winning publicity. This could include arranging for a handover event, which will capture onsite images, video, interviews and information for Baxi and Club marketing material across a variety of channels including, without limitation, press releases, editorial features, content for exhibition stands, video trailers to share via social media and website and printed collateral.

**b.** Entrants allow the Club to use their Entry Material for any and all purposes whatsoever at any time in the future, and without payment, regardless of whether that entrant is drawn as the winner of the Competition

**c.** Entrants waive their right to assert moral rights over all Entry Material and accordingly the Club may use Entry Materials in the future without crediting the author.

#### **5. Personal data**

**a.** By participating in the Competition, you acknowledge that your name, address, email address, fan number and name of the person you are nominating will have been made available to the Club (the "Personal Data").

**b.** All Personal Data will be held and used by the Club in accordance with the Club's privacy policies (which can be found at <https://www.oufc.co.uk/privacy-policy>). We may also use the information you provide to verify your age and identity.

**c.** Your Personal Data will be shared with Baxi during the review and selection process of the winning entries. Further details of how Baxi handle personal data is available [here](#).

**d.** The Club may collect and process your personal information directly or through our partners, agents or contractors. We will use your personal data as necessary in order to conduct and manage the Competition, and, where we have a lawful basis to do so, to send marketing

communications to you. We may disclose your personal information to our related companies, agents, and contractors to assist in conducting and managing this Competition, communicating with you, or storing data.